QUESTION TO BE ASKED ON BEHALF OF WC OF THE PORTFOLIO HOLDER FOR COMMUNITY PROTECTION AT THE MEETING OF THE CITY COUNCIL TO BE HELD ON 21 JANUARY 2019

The Equality Impact Assessment completed prior to the cut made in respect of the changes to concessionary mobility passes says the changes will have a detrimental impact on 500 disabled people. It is likely that this figure is wrong and the cut is affecting hundreds of people. Does the Council think that their Equality Impact Assessments are fit for purpose?

PQ2

QUESTION TO BE ASKED ON BEHALF OF AD OF THE PORTFOLIO HOLDER FOR HOUSING AND PLANNING AT THE MEETING OF THE CITY COUNCIL TO BE HELD ON 21 JANUARY 2019

The Council frequently surveys citizens about a variety of issues and policies using an on-line mechanism which is easy for citizens to access with one click. However, for Have Your Say: Comments, Compliments & Complaints, the citizen is required to create an account and receives a security warning when they attempt to access the site. The same is true for e.petitions. Only 9 people managed to get past these barriers between November and January to sign the Reverse Mobility Card Cuts petition on the Council website despite an assurance being given to me at the end of November that the urgency of the situation had been raised with your IT Department. How will the Council address this to ensure that complaints and signatures to e.petitions can be received on your website as easily as you receive feedback from the surveys you take of citizens' views on particular subjects?